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Mayor

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Director of Health

**Charity Care Project**

Emphasize individuals with disproportionate unmet health-related needs

Emphasize primary prevention

Build community capacity

Build a seamless continuum of care

Emphasize collaborative governance

**May 6, 2007; 10:00 a.m. to 12:00 p.m.**

**101 Grove Street, Room 302**

**MINUTES**

**Introductions**

The following individuals attended the meeting:

- Benjamin Aune, Operation Access
- Ted Fang, Asian Week (Guest)
- Susan Fernyak, DPH (Guest)
- Emily Gordon, SEIU
- Dick Hodgson, SFCCC
- Barry Lawlor, St. Mary's
- Wylie Liu, CPMC
- Shirley Manly-Lampkin, CPMC
- Susan Moore, UCSF
- Alicia Neumann, DPH
- Karla Rodriguez, St. Luke's
- Lara Sallee, Kaiser Permanente
- Ron Smith, Hospital Council
- Jim Soos, DPH
- Britt Tanner, SF MTA (Guest)
- Amy Tsui, Chinese Hospital
- Abbie Yant, Saint Francis

**Goals/Issues/Expectations**

Alicia Neumann opened the meeting, and asked if the meeting could begin with presentations. The group agreed to postpone discussion of last month's minutes until the second hour of the meeting.

**Agenda**

1. Guests Ted Fang and Susan Fernyak presented information about a new City wide campaign to eradicate Hepatitis B, which has huge implications for the City's Asian and Pacific Islander (API) populations:
  - Hep B strikes 1 in 10 API individuals, as opposed to 1 in 1,000 of the general population.
  - Hep B is responsible for 80% of liver cancer among API individuals.
  - Most of the problem exists among adults because children are required to receive the Hep B vaccine before entering school (public and private).

The “San Francisco Hep B Free” campaign launched April 25, 2007, with support from the Mayor, the Board of Supervisors, the Hospital Council and others. Goals include:

- Test at least 80% of all 200,000 API adults within 2 years
- Vaccinate the estimated 40% who are neither immune nor infected.
- Treat the 10% who are infected.

Plans to accomplish these outcomes include:

- Collaborate with all clinics and hospitals through a recently established working group that includes hospital representatives.
- Educate physicians.
- Increase public awareness: encourage individuals to ask their physicians for testing and vaccination; and encourage communities to inform new immigrants about the need for screening and vaccination.
- Set up stand-alone screening and vaccination sites throughout the City. (Vaccines cost \$20-50 for each of 3 doses.)
- Collect and report data on screening and results to DPH. (This is for efficiency, and will eliminate costs and obstacles associated with trying to gather information after the fact. To do this the Heb B Free working group is developing a standard reporting form).
- Media outreach through advertising and public information campaign.
- Work with state and federal legislators to address ongoing infections.
- CPMC pilot program.

Other ideas from the group included:

- Coordinating with other campaigns, such as flu vaccination.
- Reaching out to adults when they bring their children in for vaccinations.
- Working with OSHA

Ted and Susan also presented data on the San Francisco’s API population, including households by zip code and percentages uninsured (total: 12.9%). They agreed that they could provide progress updates and answer questions for the group as needed.

2. Guest Britt Tanner from San Francisco Municipal Transportation Authority presented information about the Citywide Transit Effectiveness Project (TEP: <http://www.sftep.com/about.html>), which is a joint effort by the Controller’s Office, MTA and outside consultants to explore a variety of ways (both cost-neutral and not) to improve Muni service. Goals include making Muni:

- More effective.
- More financially stable.
- More reflective of current transit patterns. (Muni’s routes have not been redesigned since 1979.)

Britt seeks information for the project about health care destinations and riders who use Muni to get to health care. The group agreed that Britt should receive a copy of the map of providers that Mary Ellen Carroll (DPH) is working on for disaster preparedness purposes. Alicia distributed copies of the Health Care Access guide produced by the San Francisco Bringing Up Healthy Kids Coalition ([Cover](#) ; [Contents](#) (Acrobat file - 26 pgs)). Additionally, Abbie suggested that TEP especially seek input from frail and elderly populations, such as those served by Meals on Wheels. Britt will forward surveys in English, Chinese and Spanish (as .pdf files) to Alicia for distribution to the group. Look for a separate email on this.

3. Approval of Minutes from the last meeting: The group had specific requests for changes in wording. All were agreed to, and the minutes will be redistributed for (re)approval at the June meeting. In general, a significant discussion took place around the need for more

attention in the report/presentation to unmet community health needs, which increase the less than optimal treatment of specific conditions with acute and emergency care. Ben notes that recommendations could also be incorporated into such an analysis.

4. Report on action items from last meeting:
  - a. Update on new OHSPD DRG report (Alicia Neumann): This report is only new for potential direct use in the charity care report; it is regularly used in the Building a Healthier San Francisco report, which the Charity Care Report Summary then draws from. The group agreed that the two reports should not duplicate analysis; however, BHSF has not in the past incorporated payer mix into its DRG and zip code analysis. Jim Soos, Lara Sallee, and Abbie Yant, who all sit on the BHSF Committee will discuss this possibility and report back to the Charity Care Project group.
  - b. Update on improved tracking/targeting of Charity Care services (Abbie Yant and others): The group agreed that more information should be included in the annual report and presentation on what is happening currently with regard to supply/demand for Charity Care and Community Benefit, as well as hot topics, such as violence, about which Abbie expressed special concern. She also mentioned a new community group, The New Tenderloin (INT), which is working to alleviate some of the neighborhood's problems. These items could be included in the proposed section on unmet needs.
  - c. Update on calculating Medi-Cal shortfall (Abbie Yant and all hospital reps): Susan will distribute instructions for standard calculation of Medi-Cal shortfall. Alicia requested that this information provide as much transparency as possible with regard to administrative costs because any proposed changes in Medi-Cal shortfall reporting will raise questions from a variety of individuals, some of whom may not consider the provision of Medi-Cal equivalent to the provision of Charity Care (with regard to supporting tax exemptions).
  - d. Follow up with Marin about their physician Medi-Cal acceptance (Ron): Officials at Marin County cannot verify the number of physicians there who accept Medi-Cal. The group agreed to stop reporting about Marin.
  - e. Interview two physicians who accept Medi-Cal. (Barry and Alicia): Barry has interviewed one physician. Alicia will work with him to interview the second before the next meeting.

The meeting concluded with Ron asking the group to reschedule or cancel the July meeting. Alicia asked everyone to check their July calendars and the group agreed to postpone a decision about July until June.

### **To Do**

1. Susan Moore to send around proposed calculation for standardized Medi-Cal shortfall.
2. Alicia to send Britt information about DPH disaster preparedness community mapping effort.
3. Alicia and Barry to interview physician about Medi-Cal provision.

### **Next Meeting**

The next meeting will occur Friday June 1, 2007 from 10:00 am to noon at 101 Grove St., Room 302.